



SHOPPING CENTRES

From The Nation's
Favourite Coffee Shop

COSTA
COFFEE

Our History

About Costa Coffee

We've 50 years' experience of crafting the finest quality coffee. From revolutionary methods and commitment to quality to unforgettable successes that have made Costa Coffee the Nation's Favourite* coffee shop, our story is as unique as our coffee.

But first, let's start with how every good story should. At the very beginning.

The Costa Coffee story began back in 1971 when Sergio and Bruno arrived in London with a burning desire to make great tasting coffee a part of everyday life. Setting up a small roastery in Newport Street, they committed to crafting the finest quality coffee.

It was here the Costa brothers blind-tested 112 variations of coffee before they tasted one good enough to be our signature blend. They named it 'Mocha Italia' and it remains our signature blend to this day.

In 1981, the brothers opened their first Costa Coffee shop in Vauxhall Bridge Road. It was in this innovative shop that the brothers became the first coffee providers in London to serve Espresso and crafted Cappuccino in porcelain cups so that customers could experience coffee at its best.

Costa now has over 4000 stores in more than 30 countries. Our state-of-the-art roastery in Basildon, Essex is one of the biggest roasteries in Europe and allows us to produce 45,000 tonnes of coffee a year. Not just content with being the biggest, our roastery is also one of the most sustainable buildings in the world and in the UK we responsibly source all our raw coffee beans from 100% Rainforest Alliance Certified™ farms, where they are then ready to be transported to Tilbury Docks.



1971

The **BROTHERS**

Sergio and Bruno Costa arrived in London from Parma Italy with a passion to sweeten any bitterness in life by way of making great tasting coffee.

A Coca-Cola Group Company

At Costa Coffee we've been expertly making bold, smooth coffee for over 50 years, so we know what it takes to make your coffee experience truly special. Part of The Coca-Cola Company, we're more than just another coffee brand, we're the Coffee Ritual Experts that always deliver coffee with heart.

The Nation's Favourite Coffee

Voted the Nation's Favourite Coffee for 15 years in a row, we are continuing to invest in our GB store portfolio, with an ambitious refresh programme, alongside launching 60 new stores in year.



2500
Locations in the UK

Market Leading Covenant

Costa Ltd, our Equity first model, has an unrivalled reputation on delivery meaning that our Stakeholders benefit from a market leading covenant.

Working In Partnership

Working collaboratively with our established real estate partners ensures that we continue to provide speedy and consistent decision making.





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SHOPPING CENTRE



IN TOWN

- High street
- Shopping centres
- Universities
- Hospitals
- Leisure



REQUIREMENTS

- 1,500 – 2,500 sq ft
- External seating



SCOTLAND
ISLA MONTEITH
07711 594 013
isla.monteith@savills.com



NORTH EAST
JOSH HOWE
07815 989 757
jhowe@savills.com



SOUTH EAST
OLLY EADES
07811 683 198
olly.eades@savills.com



NORTH WEST
JON NETLEY
07768 857 690
jonathan.netley@savills.com



NORTH WEST
JACK WAGLAND
07816 184 029
jack.wagland@savills.com



SOUTH WEST/WALES
MATTHEW BROWN
07870 999 610
mabrown@savills.com



INSIDE M25
RICHARD BROWN
07766 162 777
rbrown@rabretail.com

Working with Costa Coffee since 2005



A sustainable future

Our sustainability programme, Coffee with Commitment, is our action plan to drive positive change in the areas where we can have the greatest impact, and that matter most to our teams, suppliers, partners and our customers.

Coffee is at the core of our business, and we're committed to sourcing our coffee beans sustainably. For our UK stores, we source and roast Rainforest Alliance certified beans.

Key ingredients within our own brand products, such as tea, cocoa and palm oil, are sustainably sourced under a range of certifications or practices. In the UK, all whole shell eggs and eggs used as an ingredient are from cage free hens and our protein and dairy suppliers source to the Red Tractor scheme (or its equivalent).

In 2022, we set out our SBTi-approved carbon target to halve our emissions per coffee serving by 2030 (from a 2019 baseline). Over 95% of our carbon emissions are in our value chain, so we are working in partnership with the suppliers who source our most important and iconic products: coffee beans, milk and food.

Packaging and recycling

We design our packaging for recyclability and circularity. Our iconic takeaway cup is made from 95% FSC sustainably sourced wood fibre, while our cold cups contain 50% recycled PET. We encourage reuse and accept any reusable cups customers bring in. Paper takeaway cups (of any brand) can be recycled in any one of our 2,700+ UK stores.

At the heart of communities

In 2014, we set up a nationwide Community Programme for our teams to support the communities we serve. Our activities focus on social themes that our customers tell us they care about such as litter, loneliness, and food waste.

The Costa Foundation, our global charity partner, was established in 2007 to improve the life chances of children and young people in coffee growing communities. To date, we've raised over £20m for the charity, funding over 120 school projects across 10 countries, giving over 100,000 children access to education.



THANK YOU

Contact

Susan Agnew
Senior Acquisition Manager
susan.agnew@costacoffee.com
M: +447733 002 240

David Broadbent
Senior Assets & Estates Manager
david.broadbent@costacoffee.com
M: +447725 427 251

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