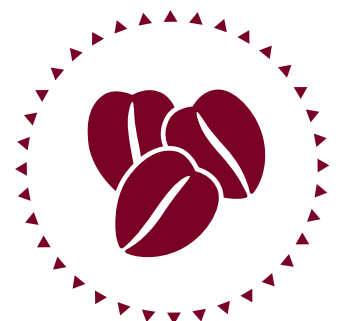


Costa Coffee Environmental Policy Statement



Costa Coffee Environmental Policy Statement

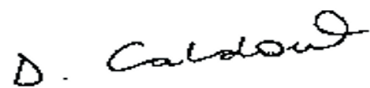
Costa Coffee is a responsible business and we are committed to minimising our impact on the environment and promoting good environmental practice.

This policy sets out our approach to managing our environmental impact. We aim for continual improvement in mitigating our direct environmental impact, reducing use of natural resources and preventing pollution.

We will apply this policy to all of Costa Coffee's activity in the UK, at sites where the company has direct operational control.

Costa Coffee will:

- Ensure compliance with all environmental legislation applicable to our business and operations.
- Assess the most significant environmental impacts from our business and set realistic targets for improvements.
- Monitor progress and report annually on environmental performance.
- Work to integrate environmental considerations into all business decisions.
- Use sustainable practices in property design and property management.
- Raise employee awareness of their own environmental responsibilities at work and their role in implementing this policy.
- Encourage business partners and suppliers to operate in an environmentally responsible manner.
- Conduct effective dialogue on environmental matters with all interested parties, as appropriate.
- Review this policy and any set targets annually.



Deborah Caldwell
Brand and Sustainability Director

