

Environmental Policy

May 2025

As a responsible business, we are committed to conducting our business in ways that will help protect and preserve the environment whilst reducing our environmental footprint.

This policy sets out our guiding principles which help to support our objectives and ambitions for continual improvement in mitigating our direct environmental impact and promoting good environmental practice.

This policy applies to Costa Coffee's business activities in the UK where the company has direct ownership and operational control.

- Ensure compliance with all environmental legislation applicable to our business and operations.
- Monitor and measure our performance across key environmental indicators periodically, including greenhouse gas emissions, energy, water, and waste, and the prevention of pollution.
- Drive energy and water efficiency through a range of measures, including increased awareness and behaviour change; and source renewable energy whenever commercially viable.
- Work to integrate environmental considerations into business decisions.
- Aim to raise team member and management awareness of environmental issues, their own responsibilities at work and their role in implementing this policy.
- Collaborate and encourage effective dialogue on improving environmental performance with external stakeholders, including suppliers, partners and other interested parties, as appropriate.
- Review this policy periodically to ensure the principles remain relevant to our business and operations.

Xavi Martinez



Chief Supply Chain Officer

Nick Orrin



UK&I Managing Director